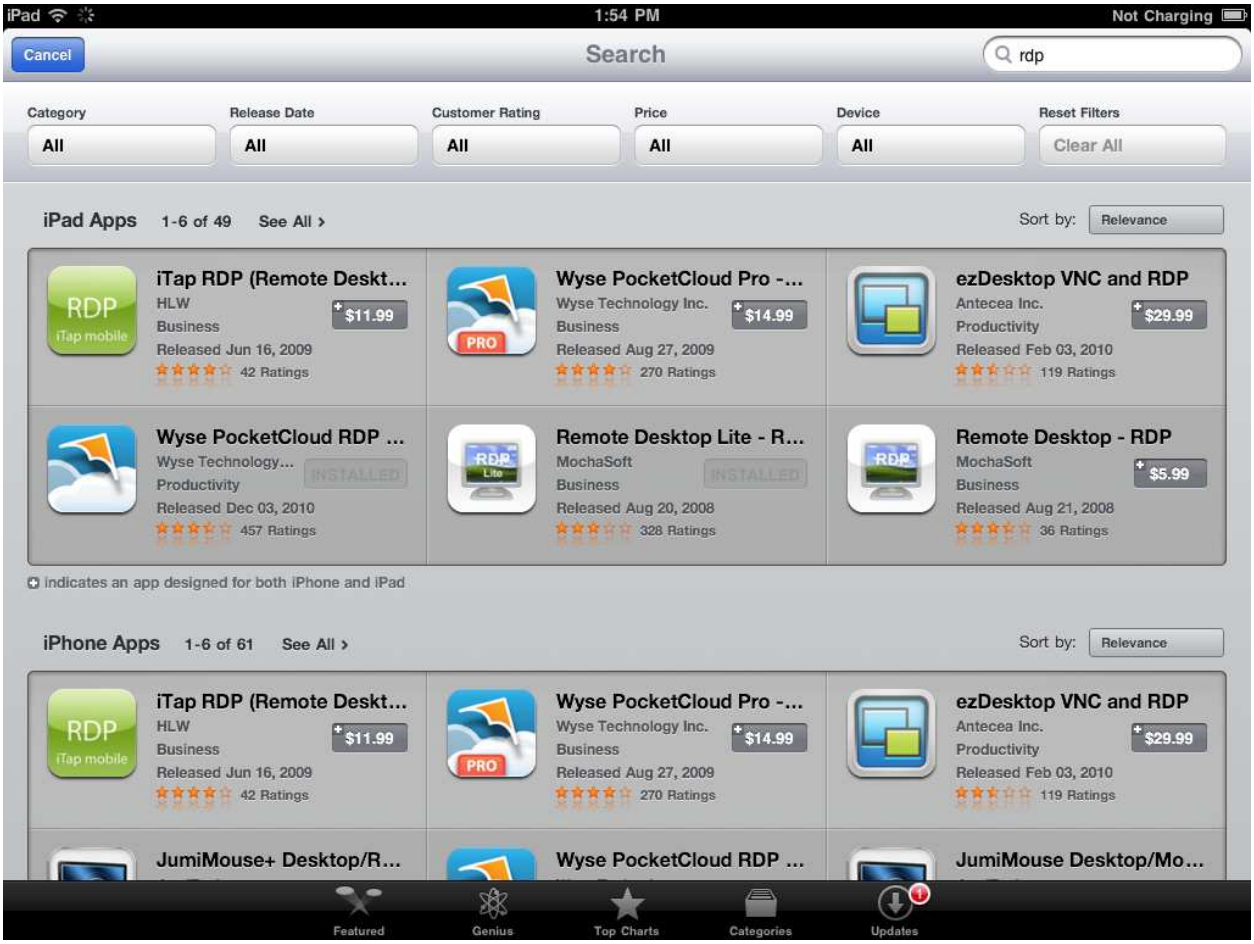
How to Connect Remotely to Your Work Computer with an iPad or iPhone

Note: You must be connected to WiFi and VPN before you can Remote Desktop to your work computer. The computer you're trying to connect to must be turned **ON**.

1. Open the App Store, type "RDP" in the search box, and click "Enter." Make sure your VPN is turned OFF at this point. Otherwise, you will get an error to launch App Store.



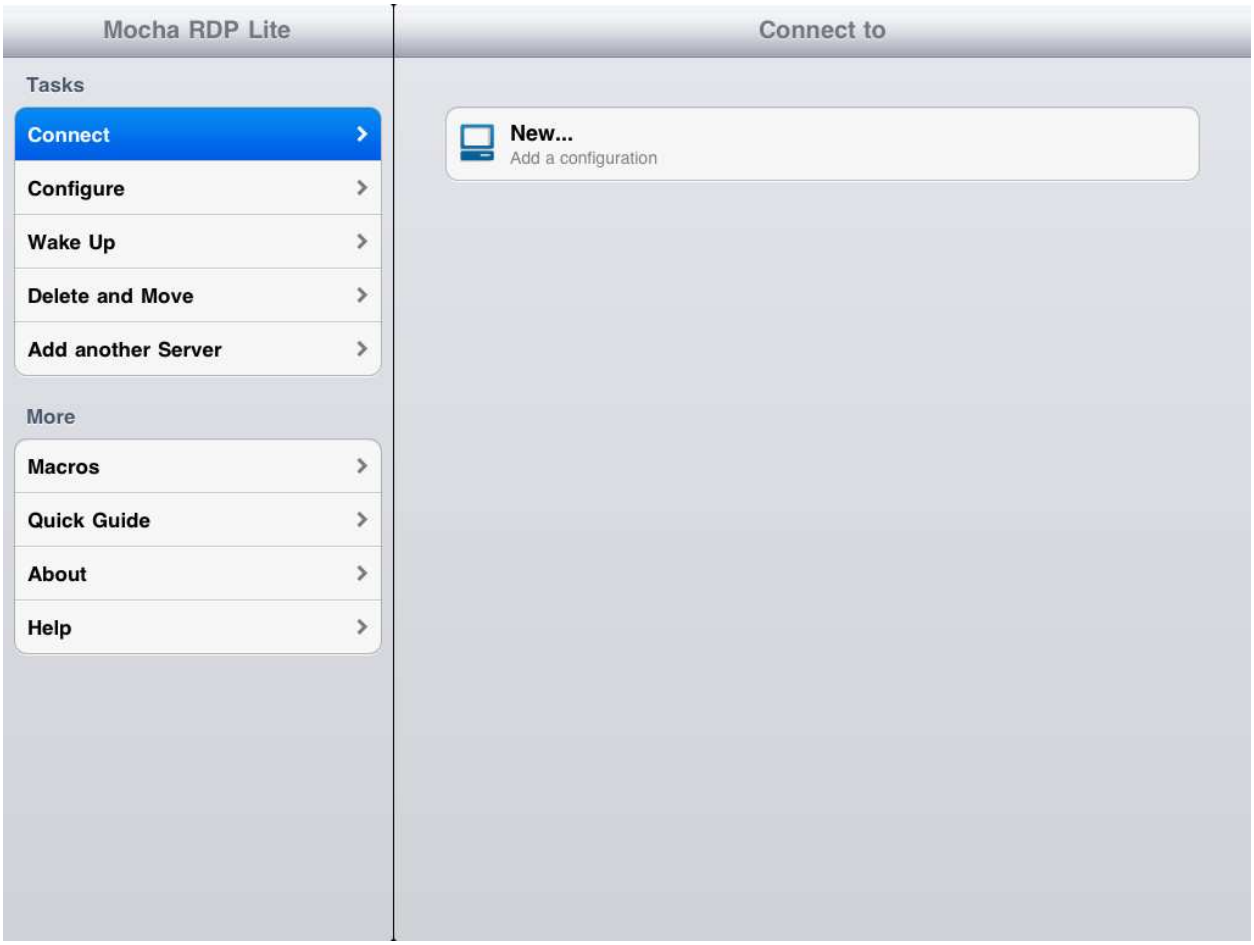
2. Click either

a. Remote Desktop Lite –RDP (Free) Note: This version does not support a pointer (mouse) feature.

b. Remote Desktop – RDP ($5.99) you will need to purchase (out of your pocket) and install this app if you would like the pointer (mouse) feature and more.

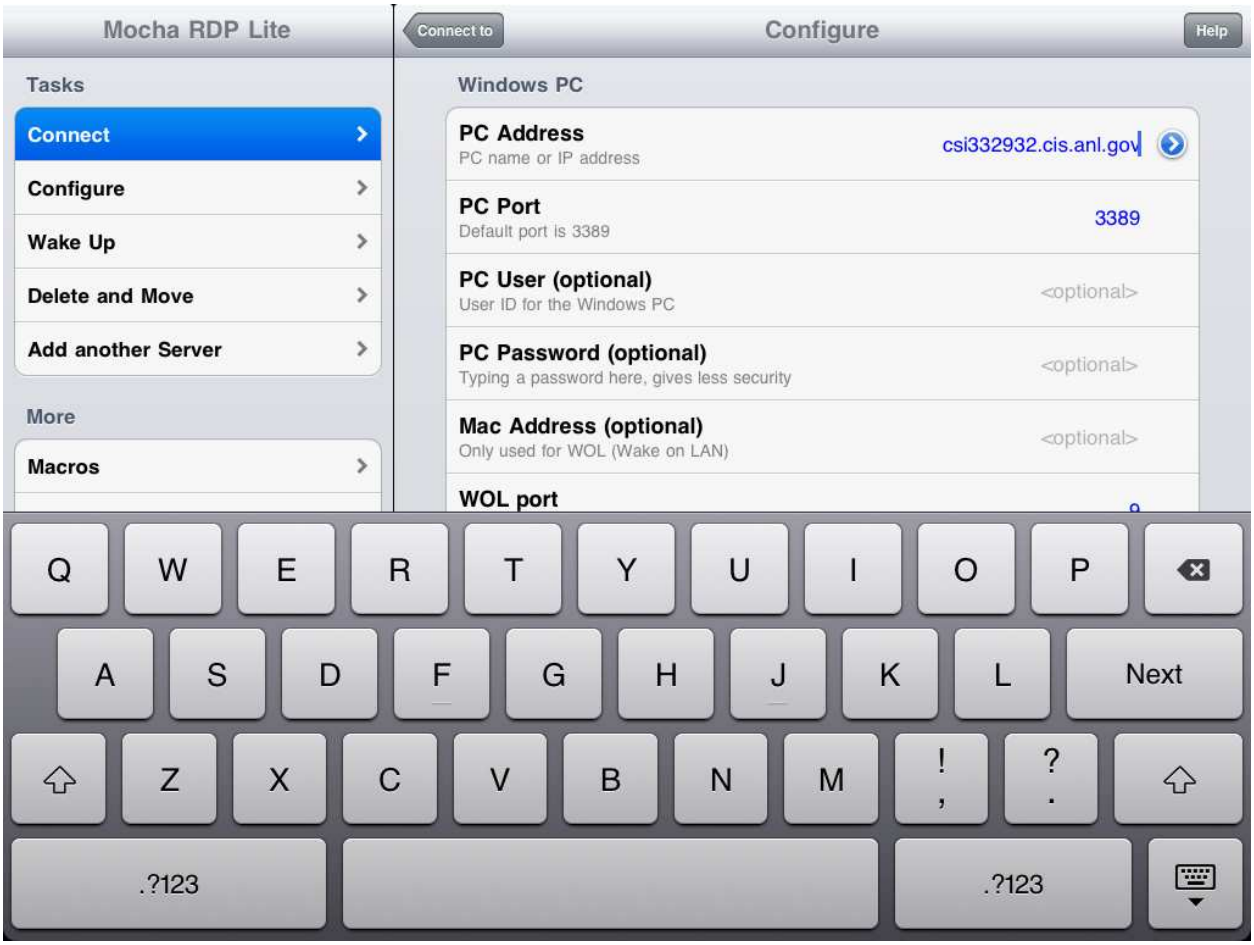
3. Install the selected app using your personal iTunes account username and password.

4. Open the RDP app. Click New...



5. Click on a PC Address and enter the CSI number for your work computer (CSI######.division.anl.gov), then click next, and then click Connect. (See Using Remote Desktop to find

out how to obtain your host name.)

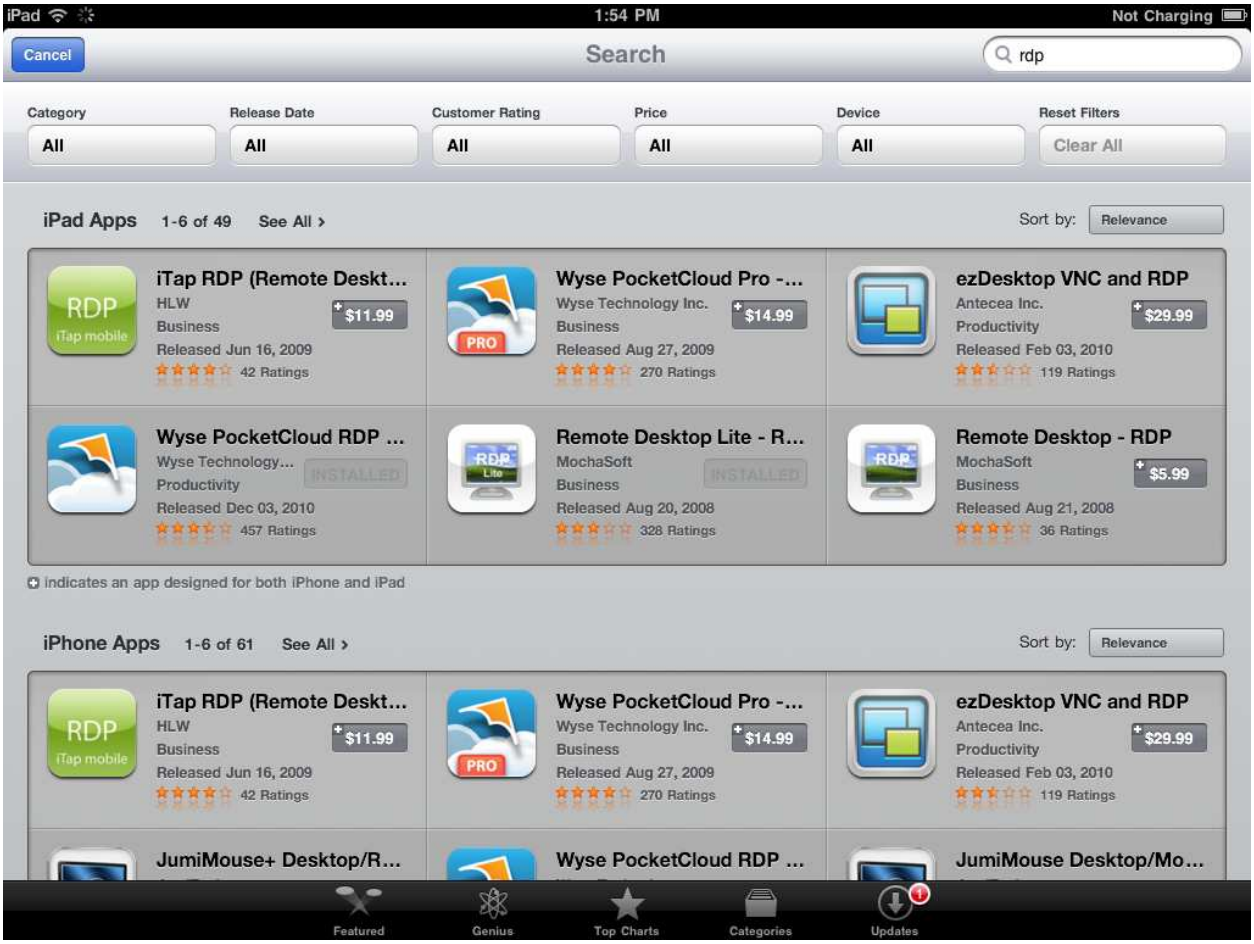


6. Then exit the program and connect to VPN. Then re-enter the RDP program and click on your computer name on the right.

7. The connection will be established, and you will see the ANL disclaimer. Click OK and you will see the login or unlock screen from your work computer. Enter your ANL domain username and password to gain access.

If the Remote Desktop Lite – RDP isn't working properly, you can install Wyse Pocketcloud RDP by following the below procedure.

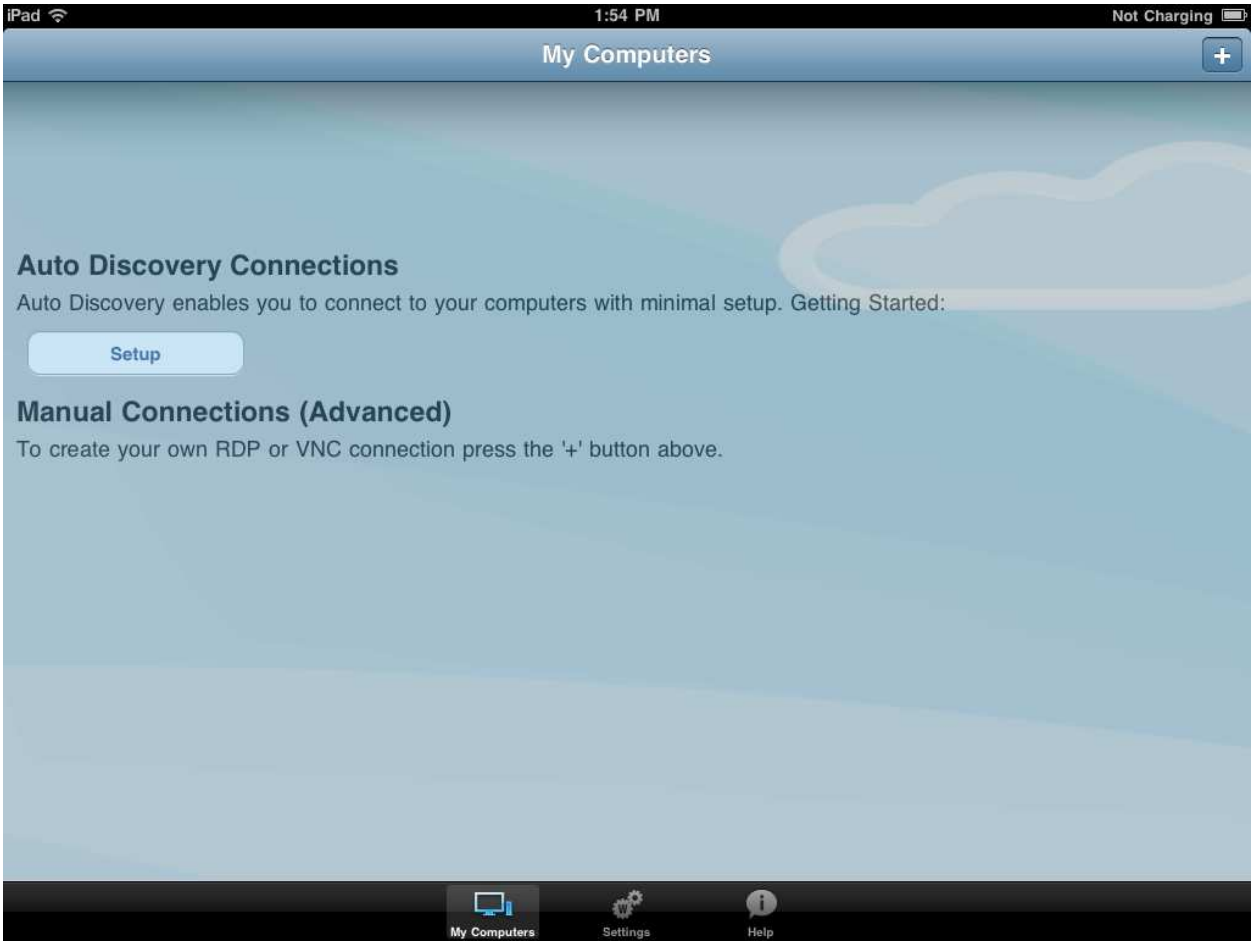
1. Open the App Store, type "RDP" in the search box, and click "Enter." Make sure your VPN is turned OFF at this point. Otherwise, you will get an error to launch App Store.



2. Click Wyse PocketCloud RDP

3. Install the selected app using your personal iTunes account username and password.

4. Open Wsye PocketCloud RDP and click on the + sign in the upper right corner



5. Click Remote Desktop

iPad
1:54 PM
Not Charging
My Computers
Auto Discovery Connections
Auto Discovery enables you to connect to your computers with minimal setup. Getting Started:
Setup
Manual Connections (Advanced)
To create your own RDP or VNC connection
Choose Manual Connection Type
Remote Desktop (RDP)
Remote Shadowing (VNC)
My Computers
Settings
Help

6. Enter a name under Nickname, and Enter your CSI######.Division.anl.gov under Host

7. Then Click save in the upper right hand corner

8. Exit the program, and establish a VPN connection

9. Then Click on your connection you made

10. The connection will be established, and you will see the ANL disclaimer. Click OK and you will see the login or unlock screen from your work computer. Enter your ANL domain username and password to gain access.